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Arizona Corporation Commission
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June 9, 2000

Steve Mowery
Vice President, State Government Affairs
One Allied Drive
Little Rock, AR 72202

Subject: Sufficiency Review - Docket No. T-03887A-00-0386

Dear Mr. Mowery:

In the matter of the Application of ALLTEL Communications, Inc. for a Certificate of Convenience and Necessity to Provide Competitive Intrastate Telecommunication Service:

☐ This application is complete.

☒ The application is incomplete and lacks the following items.

1. Pursuant to A.A.C. R14-2-1104(E), the Applicant is required to publish legal notice of the application in all counties where services will be provided no later than 20 days after the application is filed. The Applicant must file with the Commission copies of the affidavits of publication for each newspaper in which public notice in this matter was published. If the affidavits are not filed with the Commission in a timely manner, your application may be terminated. The Arizona Republic is the only singular publication which is sufficient for statewide publishing of legal notice. The Arizona Business Gazette is only sufficient for Maricopa County.
2. Will customers be able to access alternative toll service providers or resellers via 1+ or 101XXXX access, if your system becomes non-operational? Your response in the application was insufficient. We need only a yes or no response. If the answer is not known, please contact your underlying carrier to determine your response.
3. In Section C-6 it stated that ALLTEL Communications, Inc. would not be requiring advances, prepayments, or deposits. However, within the body of the application it states that the company proposes to offer prepaid calling card services. This would qualify as a prepayment. Therefore, we ask for clarification of whether you require (or give customers the option to pay) prepayments, deposits, or advances.
4. What is your customer service phone number? An actual number is needed.

May 10, 2000

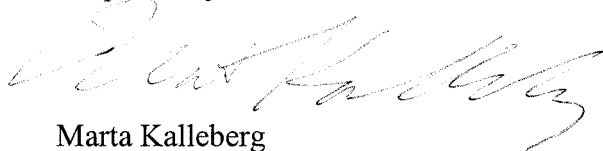
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5. We have received your Parent Company financial statements as well as your financial statements (marked confidential). All information provided for a CC&N must be publicly available, and not confidential. Please submit non-confidential financial statements for your company, if your Parent Company will not provide financial backing for your company. Please provide a written statement from your Parent Company attesting that it will provide complete financial backing if your Company experiences a net loss or a business failure. Please provide in this written statement, a statement that your Parent Company will guarantee repayment of customers' advances, prepayments or deposits held by your Company if, for some reason, your Company cannot provide service or repay the deposits. If you cannot provide this, please explain and include non-confidential financial statements for your company.

If this information is not received within 60 days of the date of this letter, Staff may terminate this application.

If you have any questions, please contact me at (602) 542-0742. Thank you for your prompt response to this request.

Respectively,

A handwritten signature in cursive script, appearing to read 'Marta Kalleberg', is written over the typed name.

Marta Kalleberg